



FREQUENTLY ASKED QUESTIONS

Are the Bubbles sanitized between groups?

YES, WE HAVE 30 MINUTES IN-BETWEEN BOOKING TO ENSURE PROPER SANITATION FOR EACH NEW GROUP!

What if we show up late?

YOUR 90 MINUTES BEGINS PRECISELY AT YOUR DESIGNATED START TIME. IF YOU SHOW UP AFTER YOUR SCHEDULED START TIME, YOU WILL NOT BE ABLE TO GO THAT AMOUNT OF TIME PAST THE END TIME.

What if we have fewer than 8 people?

IF YOU HAVE FEWER THAN 8 PEOPLE THE PRICING AND FEES DO REMAIN THE SAME BUT THE AMOUNT OF FOOD AND DRINK REMAIN THE SAME AS WELL!

Are there age limits for the Bubbles?

THERE ARE NO AGE LIMITS FOR THE BUBBLES AS WE OFFER N/A DRINK OPTIONS. ALL AGES ARE WELCOME!

Is smoking allowed in the Bubbles?

SMOKING IS NOT ALLOWED IN THE BUBBLES.

Are the Bubbles heated?

THERE IS A SMALL SPACE HEATER WITHIN THE BUBBLE TO HELP TAKE THE COLD BITE OUT OF WINTER, BUT IT IS STILL WINTER IN WISCONSIN SO PLEASE DRESS FOR THE WEATHER!

Will the Bubbles close due to inclement weather?

IF THERE IS SEVERE OR INCLEMENT WEATHER AND WE ARE FORCED TO CLOSE THE BUBBLE, WE WILL REACH OUT TO YOU TO RESCHEDULE OR TO GIVE A FULL REFUND.

Are Pets allowed in the Bubbles?

AS MUCH AS WE WOULD LOVE TO MEET YOUR FURRY FRIENDS, UNFORTUNATELY PETS WILL NOT BE ALLOWED IN THE BUBBLES.

What happens if we damage a Bubble?

IF WE DISCOVER THAT A BUBBLE HAS BEEN DAMAGED AFTER YOUR VISIT, WE MAY CHARGE A SEPARATE DAMAGE FEE.

What about music?

WE WILL PROVIDE THE BACKGROUND MUSIC FOR YOUR VISIT!

Will there be other food options?

YES YOU CAN ORDER ADDITIONAL APPETIZERS AND DRINKS OFF OF OUR BASS BAY BREWHOUSE MENU.

Will we have a server?

YES, YOU WILL HAVE A DESIGNATED SERVER FOR YOUR BUBBLE THAT WILL CHECK IN PERIODICALLY THROUGH YOUR VISIT.

Is it possible to cancel my reservation?

YES, IT IS POSSIBLE TO CANCEL THROUGH OUR BOOKING WEBSITE. CANCELATIONS BEFORE 48 HOURS OF YOUR RESERVATION WILL GRANT YOU A FULL REFUND, IF CANCELATIONS ARE MADE WITHIN 48 HOURS OF YOUR RESERVATION NO REFUND WILL BE GIVEN.

Is it possible to change my reservation date and time?

IF THE NEED ARISES TO CHANGE YOUR RESERVATION DATE PLEASE REACH OUT TO US AT [BUBBLES@BASSBAYBREWHOUSE.COM](mailto:bubbles@bassbaybrewhouse.com) SO WE CAN HELP!

Can I use my Bass Bay Brewhouse gift card to pay for a Bubble?

UNFORTUNATELY YOU CANNOT USE A BASS BAY BREWHOUSE GIFT CARD TO BOOK YOUR BUBBLE. HOWEVER, IF YOU WISH TO PURCHASE ADDITIONAL FOOD, DRINKS, OR MERCHANDISE WHILE ENJOYING THE BUBBLE YOU ARE MORE THAN WELCOME TO USE A BASS BAY BREWHOUSE GIFT CARD